

BusinessPhone Mobile Extension



What if your mobile phone was connected to your PBX just like any other office extension? The BusinessPhone Communication System can give you this unique service and more.

Be mobile

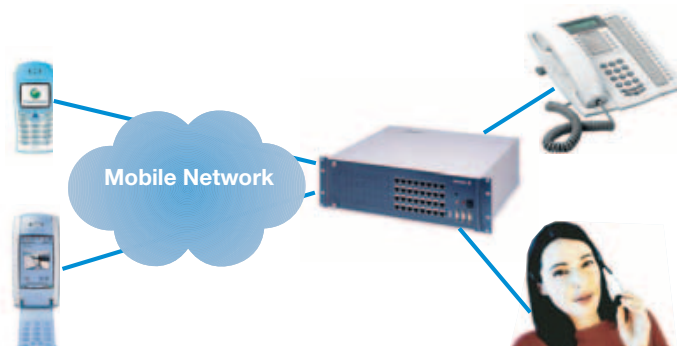
Ever wished, for instance, that you could extend your Communication System's features to your mobile phone? Mobile Extension lets you do just that. So wherever you are in the world, you'll be integrated into the corporate network – with easy and fast access to people, services and vital information, anytime, anywhere. BusinessPhone is about creating the mobile enterprise, so your staff can work from their desks (or from a café in a foreign country) and always feel like an integral part of the main office.

Benefits

BusinessPhone Mobile Extension is a groundbreaking feature that shows Ericsson's commitment to creating the Mobile Enterprise. By transforming your mobile phone to a full-featured company extension you can achieve the following benefits:

Higher Customer Satisfaction

- One number to remember and to dial
- On destination busy, secretarial / attendant interception (camp on, absence info)
- Important calls can be put through even if destination is busy or in a meeting (intrusion and diversion bypass)



Improved Efficiency and Productivity

- Inquiry, transfer, conference and other services which enhance communication possibilities
- Less call attempts by using automatic callbacks
- Call screening by secretary

Cost control and savings of mobile communication

- Authorization code, service class restrictions, abbreviated numbers, ...
- Less calling back of customers because of higher reachability
- Save money on long-distance and international calls (Least Cost Routing)
- Cost savings on equipment

Technical Specifications

Service levels

- *Network Operator-independent.*
In this form, any public subscription can be used as long as the telephone can generate, and the network can distribute, tone signals (DTMF signals).
- *Network Operator-complemented*
If Mobile Extension is combined with Mobile VPN/IN service offered by an operator, the solution can be enhanced even further in terms of user friendliness and cost savings.

Capacity & Modularity

- Up to 100 Mobile Extensions per system
- 2 Mobile Extensions included in basic package

Security

- A-number verification
- Authentication with PIN-code if the A-number is not available

Compatibility

- BusinessPhone 6.0
- Any public subscription supporting DTMF signaling
- ISDN connection to public network

CTI Support

With the integration of the Mobile Extension in BusinessPhone, users can interwork with standard CT applications, such as BackStage. This allows the user to search directories and make call set-up etc. directly from a PC client or a Pocket PC.

Features

Active

- Direct dialing like internal extension
- Hold
- Inquiry
- Transfer

- Authorization code
- Conference
- Consult corporate Voicemail
- Dictaphone
- Individual abbreviated numbers
- Make calls via CTI / CSTA applications
- Make calls via LCR
- Project / account code
- Refer back
- Request automatic call back
- Set absence information
- Set diversions & profiles

Passive

- A-number presentation (operator dependent)
- Absence info (Text, Voice)
- Automatic call back on busy / no answer
- Bypass diversion
- Camp-on on busy
- Diversion on busy / no answer
- Forced release on busy
- Intrusion on busy
- Monitoring on a busy-lamp key
- Monitoring via CTI applications
- Reachable under corporate extension
- Reroute to operator on busy / no answer

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